

Terms and Conditions

1. Acceptance of Terms

By accessing and using TennisNow.online (the "Website"), you agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, you must not use the Website.

2. Subscription Terms

a. Monthly Subscriptions:

1. **Cancellation Policy:** You may cancel your monthly TennisNow subscription at any time. However, you will be charged for the current billing cycle, and this payment is non-refundable.
2. **Billing Cycle:** The subscription fee is billed monthly. If you cancel, you will retain access to the service until the end of the current billing period.
3. **Refunds:** Payments made for the current billing cycle are non-refundable. No partial refunds or credits will be issued.
4. **Disputes:** In the event of any subscription dispute, you may be subject to a fine of up to \$5,000. This includes disputes regarding charges, cancellations, or other subscription-related issues.

b. Yearly Subscriptions:

1. **Cancellation Policy:** You may cancel your yearly TennisNow subscription at any time. However, you will be charged for the current annual billing period, and this payment is non-refundable.
2. **Billing Cycle:** The subscription fee is billed annually. If you cancel, you will retain access to the service until the end of the current annual billing period.
3. **Refunds:** Payments made for the current annual billing period are non-refundable. No partial refunds or credits will be issued.
4. **Disputes:** In the event of any subscription dispute, you may be subject to a fine of up to \$15,000. This includes disputes regarding charges, cancellations, or other subscription-related issues.

3. Class Transactions

1. **Cancellation and Refund Policy:** All payments for classes, including group classes, private sessions, premium and basic classes, D1 hits, and semi-private sessions, are

non-refundable. Once a transaction is processed, it is final, and no refunds will be issued for canceled or missed sessions.

2. **Disputed Transactions:** Disputed transactions or bounced checks related to class fees may incur fines of up to five times the amount of the original transaction. This includes, but is not limited to, disputes over charges, payments, or bounced checks.

4. Financial Transactions

1. **Refunds:** All payments made on TennisNow.online are non-refundable. This includes subscription fees, event fees, and any other payments.
2. **Disputed Transactions:** Disputed transactions or bounced checks may incur fines of up to five times the amount of the original transaction. This includes, but is not limited to, disputes over charges, payments, or bounced checks.

5. Access and Use

You agree to use the Website and its services for lawful purposes only and in accordance with these Terms and Conditions. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

6. Changes to Terms

TennisNow reserves the right to modify these Terms and Conditions at any time. Any changes will be communicated through the Website, and your continued use of the Website constitutes acceptance of the updated terms.

7. Limitation of Liability

To the fullest extent permitted by law, TennisNow shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of the Website or any services provided.

8. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the jurisdiction in which TennisNow operates.

9. Contact Information

If you have any questions about these Terms and Conditions, please contact us at support@tennisnow.online.